Fatigue Management Seminar

January 23, 2020 McLean, VA

Captain Lisa Nydahl



Fatigue Calls

• Duty Pilot main point of contact

• Fitness for Duty Report (FFDR) required within 48 hours

• Fitness Review Board determines pay disposition the following month



Fitness Review Board

- Pilots retain full pay until the board meets
- Fatigue calls made any time after sign-in for the trip are not typically contested
- The company seeks to remove pay from any pre-report fatigue call that is not "operationally induced"
- 100% of pay removals in 2019 were for "pre-report" fatigue calls
- 98% retained full pay in 2018 and 2019
- Section 6



FRB Strengths

- Pay rate improved from 87% to 98% with the creation of the FRB
- Centralized process, without CPO involvement
- No disciplinary action
- Pilot has the right and expectation to rejoin his trip

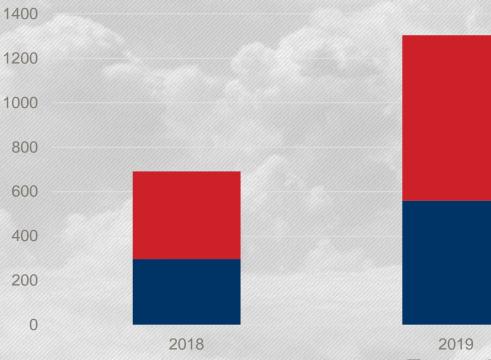


FRB Weaknesses

- Paperwork is required
- Pilots required to declare themselves fatigued or unfit for duty in order to refuse an extension
- Pay removals viewed as punitive
- If a pilot incurs a pay removal, it doesn't take place until the month is closed → no opportunity to recuperate the pay
- No process to tap PTO/Sick bank for reimbursement



Fatigue Calls – 2018 vs 2019



2018 — 691 2019 — 1,303 Increase of 88% YOY

Extension refusals

Fatigue Calls



Why the increase?

- Program has been in effect for three years
- Education
- High pay rate
- Pilot trust and confidence in the program



Why the increase?

- Our pilots are exhausted
- Optimized rotations
- Increase in fatiguing rotations
- RCC and FRMT input
- Fatigue Risk Rotation Construction Mitigations



Fatigue Education and Awareness Training

Company

- Quarterly Continuing Qualification
- Distance Learning
- Flight Ops Support Staff
- Recurrent
- Sleep and redeye guides
- Communications
- ASAP debriefs
- Initial Operating Experience Guide
- Initial New Hire indoctrination



Fatigue Education and Awareness Training

FTDT

Communications

CASC

- Authoring a comprehensive fatigue education series focused on science-based fatigue recognition and mitigation principles
- Goal is to take some subjectivity out of the fatigue recognition process
- Will highlight known fatiguing situations

