Fatigue Management Seminar

FAR 117 Fitness for Duty and Responsibilities
January 22–23, 2020
McLean, Va.
Southwest Airlines FRMP
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SWAPA Safety
2016-2019 Fatigue Call Rate per 10,000 Duty Periods

- **2016**
- **2017**
- **2018**
- **2019**

The graph shows the monthly call rate per 10,000 duty periods for each year from 2016 to 2019.
How our program works…

• Fatigue program process
• FSAG description and functions- Safety based
• Root causes based on ICAO definition and Top 3 reasons for Fatigue and Fatigue Calls
• Reporting is voluntary
• FDP extensions are considered a “Fatigue Calls”
• SMS based system to propose recommendations
My take away observations…

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- Pilots struggle with/ very reluctant to make Fatigue Call
- Humans do not like change
- Conflict between efficiency and risk exposure- and a disconnect
- FAR 117 and the Holy Grail
- Successes and Challenges- SMS
- Victims of success
- Bad data is needed?
- Cultural shifts take time